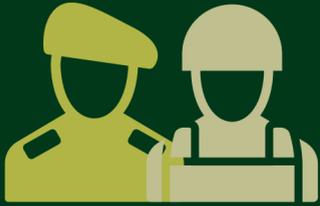


FINANCIAL SCAMS TARGETING MILITARY CONSUMERS

Military consumers report losing more money to scammers compared to all consumers, according to the Better Business Bureau*.

The riskiest **SCAMS** for military consumers include:



EMPLOYMENT

military reported losing **2x** more than all consumers.



CREDIT REPAIR/ DEBT RELIEF

military lost **68%** more than all consumers — average loss **\$1,300** vs **\$772**.



HOME IMPROVEMENT

military lost **14%** more than all consumers — average loss **\$2,000** vs **\$1,745**.

WHAT TO DO



DO NOT

TRUST CALLER ID

Scammers have ways to falsify numbers and business names.



DON'T GIVE

THE CALLER ANY PERSONAL INFORMATION

Legitimate callers won't ask you for that information. If you already did, visit [IdentityTheft.gov](https://www.identitytheft.gov) to find out what steps you can take.



CHECK IT OUT

Check the business' ratings, reviews and contract information online to make sure you are working with the real deal.



CONTACT

YOUR FINANCIAL INSTITUTION RIGHT AWAY

if you think you've been scammed.



REPORT

SCAMS TO BBB SCAM TRACKER

Visit [BBB.org/ScamTracker](https://www.bbb.org/ScamTracker).

* Military Consumers & Marketplace Trust: *An Analysis of Marketplace Challenges Facing the Military Community*, a 2019 report from BBB Institute for Marketplace Trust and the Association of Military Banks of America.

[BBB.org/MilitaryReport](https://www.bbb.org/MilitaryReport)

